



smileessential

dental practice



at smile essential we aim to:

- provide high quality dental care for the whole family
- provide clinically excellent dentistry in a modern and calming environment
- help our patients to keep their teeth for life, using the latest dental techniques and preventive treatments
- treat our patients in a caring and compassionate manner, considering always their individual wishes and expectations
- employ a friendly, enthusiastic and highly trained team.

welcome



Smile Essential is a very special dental practice focused on personal service delivered with kindness and compassion.

Here at our practice, we take the time to get to know you personally and what you would really like in terms of dental care. Improving your smile is an easily attainable goal whether you are looking for routine or cosmetic treatment.

We want you to enjoy the inviting surroundings of our patient lounge, where every detail has been considered and created for your pleasure and convenience: digital tv, a selection of daily newspapers and current magazines, comfortable sofas, scented candles and calming music.

At Smile Essential you will be greeted with a warm welcome and given the highest level of attention and clinical skill. We believe in delivering a uniquely positive dental experience and look forward to welcoming and caring for you soon.

A handwritten signature in black ink, appearing to read 'Niket Patel', with a stylized flourish at the end.

Niket Patel
Practice Principal
BDS (Birm)
GDC No. 74348



what we offer

Even though we emphasise dental education and preventative dentistry, from time to time we need to provide dental treatment. We aim to provide long term solutions to improve and maintain your oral health. We provide a host of general and cosmetic dental options that can be tailored to your individual needs and personal goals.

general treatments

- Dental health check
- Fillings
- Crowns, onlays, inlays
- Bridges
- Dentures
- Root canal treatments
- Extraction
- Tooth grinding & headaches

oral health

- Professional teeth cleaning
- Stain removal
- Gum treatments
- Dry mouth
- Oral cancer screening

cosmetic treatments

- Facial rejuvenation
- Smile makeovers
- Tooth whitening
- Cosmetic braces
- White fillings
- Dental implants (on referral)
- Veneers
- Ceramic tooth reconstruction
- Cosmetic recontouring & bonding



your first appointment

Your first visit is our opportunity to build a relationship, with the objective that you will feel confident entrusting us with your dental care. Our aim is to put you at ease and ensure that your visit to the practice is enjoyable.

You will be greeted by our friendly reception team who will check some details with you and ask you to complete a short medical and dental questionnaire to help us understand a bit about you and let us know of any concerns that may affect your treatment. We will take the time to get to know you and discuss any concerns that you may have. Following this, we carry out an extensive 10 point dental health check including a mouth cancer screening with any appropriate x-rays and photographs.

Once this has all been completed, we will discuss your treatment options and choices. We work with you to ensure you are fully informed and thus can make the appropriate choices for your treatment plan under our clinical guidance. We are very open and clear about the cost of proposed treatment and give every patient a detailed treatment plan with a written estimate of costs.

Our main concern is that you feel happy, confident and relaxed. We are here to take care of you and to address your dental concerns calmly and thoroughly.



smile plan



Smile Plan, our Practice Membership Plan, offers a simple, flexible way to pay for your dental care. In return for a nominal monthly payment, we provide you with a comprehensive programme of maintenance, prevention and offer a substantial discount on treatment. Membership ensures you have access to quality dental care and is designed to encourage you to visit us regularly. Putting off necessary treatment or failing to take preventive measures so often results in more and bigger problems and may be detrimental to your health and well-being.

our plans are designed for patients who wish to:

- Attend on a regular basis
- Maintain excellent oral health throughout their life
- Have peace of mind that the costs of their preventative dental care are covered.

your key benefits include:

- A plan tailored to your particular needs
- Cover for regular examinations, x-rays and preventive care from our experienced dentists
- Payment by convenient monthly direct debit
- Cover for emergency care when you are away from home or the practice is closed
- Worldwide insurance cover for all dental damage arising from an accident.

Please see our Smile Plan brochure for full details and conditions. If you would like to sign up to or find out more about our membership plan, contact a member of our reception team on 0116 289 1317.



what our patients say



The team at Smile Essential have given me confidence which I never experienced from a dentist before. I cannot thank you enough for the treatment you have done for me. I would highly recommend you to everyone.

Mr F B (Leicester)

I am so happy with my new straighter smile, the results are amazing.

Miss G B (Leicester)

Thank you so much for helping me get my smile back! My new porcelain veneers look perfect. It has made a tremendous difference to my self confidence.

Mr B S (Leicester Forest East)

Joining Smile Plan has been the best thing I have done as I have received a fantastic discount on my treatment. The best thing is that my 6-monthly appointments are all covered and it's stress-free.

Mrs J C (Ratby)

You have completely restored my faith in dentists; my new smile is so much better and I have really appreciated your sympathetic approach. Thank you!

H F (Oadby)

Thank you for giving me my smile back. I can't stop smiling now and my only regret is that I should have come to see you years ago!

K P (Rowley Fields)

The whole family have now been coming to the practice for over 5 years and the peace of mind, together with the 1st class service you offer, has been excellent.

LS and family (Enderby)

I put up with yellow teeth for years until I came to Smile Essential and had my teeth professionally whitened. The results have been absolutely amazing and I just can't stop smiling to show off my brand new whiter smile.

Miss A T (Oadby)

Thank you for your kindness during my treatment and restoring my faith in dentists.

D I (Glenfield)



promises + expectations

we promise to

- Treat you with respect and understanding.
- Listen and respond promptly, sympathetically and constructively to all comments.
- Exceed all requirements for safety and sterility within the practice.
- Use only proven, safe and biocompatible materials and techniques.
- Invest constantly in acquiring new knowledge, skill and technology.

we ask you to

- Arrive in good time for your appointments.
- Follow our instructions to care for your smile.
- Attend review and maintenance appointments as advised.
- Pay for treatments when requested.
- Talk to us, let us know what you think of what we do; right and wrong.
- Help our practice grow by recommending us to your family, friends and colleagues.





general information



opening times

Monday	09.00-13.00	14.00-18.00
Tuesday	08.30-13.00	14.00-18.00
Wednesday	09.00-13.00	14.00-19.00
Thursday	08.30-13.00	14.00-18.00
Friday	08.30-14.00	
Saturday	by appointment only	

payment

We accept Cash, Cheques, and most major Debit or Credit Cards. We also offer interest free finance and Smile Plan - our monthly membership plan. Please ask for details.

emergencies

We reserve time for patients who are in pain so that we can make emergency same day appointments. Outside normal hours, an emergency telephone number will be given on our answerphone.

disabled access

The practice is located on the ground floor and has a disabled toilet.

cancellations

You are kindly requested to give at least 48 hours notice if you are unable to attend for an appointment otherwise a charge will occur. We will, of course, take special circumstances into account. This frees up time for us to offer your appointment time to someone who urgently needs our help.

complaints

We always aim to provide the highest standard of service. However should you have any concerns, please ask for a copy of our Complaints Procedure and speak to our Practice Manager. We learn from every mistake that we make and we respond to customers' concerns in a caring and sensitive way. We would also be pleased to receive suggestions about how we can improve our service to you.

our dentists



Dr Niket Patel
Practice Principal
BDS (Birm) 1998
GDC No. 74348



Dr Gurpreet Bhatia
Associate Dentist
BDS (Sheff) 1999
GDC No. 76108



Dr Karishma Kanabar
Associate Dentist
MChd BChd BSc MFDS (Leeds) 2017
GDC No. 270827

confidentiality

At Smile Essential we take patient confidentiality very seriously and all personal information is treated in the strictest confidence. This practice complies with the Data Protection Act 1998 and the procedures we have in place for ensuring that personal information about patients is processed fairly and lawfully.

Only members of staff have access to patient information, and we have a strict confidentiality policy. To request a copy of this policy please ask reception.

The Data Protection Act 2018 allows you to inspect your records and x-rays. It entitles you to copies of your records and x-rays.

For further information on our Data Protection Policy or to make a records request, please contact reception. A copy of our Privacy Notice can be viewed on our website.



Smile Essential Dental Practice 434a Narborough Road Leicester LE3 2FS
T: 0116 289 1317 E: info@smileessential.co.uk W: www.smileessential.co.uk

Gamanlal Ltd. Reg No: 07632894. Reg office: Prebend House 72 London Road Leicester LE2 0QR

BDA Good Practice
Member